

MP-402

June – Examination 2022

Master of Business Administration (IInd Year) Examination

Organisational Development and Training

Paper : MP-402

Time : 1½ Hours]

[Maximum Marks : 80

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

4×4=16

(Very Short Answer Type Questions)

Note :- Answer any *four* questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 4 marks.

1. (i) Define Organisational Development (OD).
- (ii) Define Action Research.
- (iii) Define Change Agent.
- (iv) What do you mean by Cultural Intervention ?
- (v) Define Group Cohesiveness.
- (vi) What do you understand by Role Analysis ?
- (vii) Define Quality Circle.
- (viii) What do you understand by the Assessment and Development Centers (ADC's) ?

Section-B

4×16=64

(Short Answer Type Questions)

Note :- Answer any *four* questions. Answer should not exceed **200** words. Each question carries 16 marks.

2. Discuss the relevance and importance of Organisational Development (OD) in today's organisations.

3. Elaborate the socio-technical system in OD.
4. Explain the benefits of T-Group Training at individual, interpersonal and organisational level.
5. What is Management by Objectives ? What are the factors responsible for its failure ?
6. Discuss the process of Training Need Assessment.
7. What are the challenges faced by an organisation ? When it incorporates a culture of empowerment ?
8. What are the influencing factors in developing a training programme ?
9. Discuss different techniques of on the job training.