

MP-402(New)

June - Examination 2019

**Master of Business Administration - II Year
Examination****Organisational Development and Training****Paper - MP-402(New)****Time : 3 Hours]****[Max. Marks :- 80**

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A**8 × 2 = 16**

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) OD Intervention
- (ii) Change Agent
- (iii) Team Building
- (iv) Sensitivity Training
- (v) Diversity Training
- (vi) Training Needs
- (vii) OD Effectiveness
- (viii) Internal Consultancy

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Discuss underlying values for organizational development.
- 3) Discuss internal causes for OD Interventions.
- 4) Discuss the process of formation of a group.
- 5) Explain the concept of organizational mirroring.
- 6) Analyse the challenges of organizational restructuring.
- 7) Describe the types of management development programme.
- 8) Explain the process of training need assessment.
- 9) Discuss OD evaluation process.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) Describe the process of OD.
11. Analyze various types of OD Interventions.
12. Elaborate process consultation for organizational development.
13. Analyse the models of evaluating organizational effectiveness.