

045

MP-101

June - Examination 2019

Master of Business Administration - I Year Examination

Management and Organisational Behaviour

Paper - MP-101

Time : 3 Hours]

[Max. Marks :- 80

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A

8 × 2 = 16

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

1. Explain the following terms within 30 words each :

- (i) Scientific Management
- (ii) Programmed Decision
- (iii) Organizational Behaviour
- (iv) Motivation
- (v) Conflict
- (vi) Group Norms
- (vii) Organizational Culture
- (viii) Perception

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Discuss the underlying values of Organizational Development.
- 3) Describe the process of Management Control.
- 4) Explain the principles of management.
- 5) Describe the qualities of an effective leader.
- 6) Discuss the causes of stress.
- 7) Discuss Double Loop Theory of experiential learning.
- 8) Distinguish between motivation theories of Maslow and Herzberg.
- 9) Discuss people related O.D. Interventions.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) "Management is an art and Science". Explain the statement.
- 11) Discuss important theories of Leadership.
- 12) Discuss the significance of Study of Organizational Behaviour.
- 13) Describe various types of Organizational Structures.
