

**BBA-17**  
June - Examination 2018  
**BBA Pt. III Examination**  
**E-Commerce**  
**Paper - BBA-17**

**Time : 3 Hours ]**

**[ Max. Marks :- 80**

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**Note:** The question paper is divided into three sections A, B and C. Write answers as per given instructions.

**Section - A**

**8 × 2 = 16**

(Very Short Answer Questions)

**Note:** Answer **all** questions. As per the nature of the questions you delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) Differentiate between E-Commerce and E-Business.
- (ii) How E-Commerce is emerging recently?
- (iii) Point out any four benefits of client server system.
- (iv) Point out any four special features of Electronic Data Interchange.
- (v) What is B to B E-Commerce?
- (vi) Hyper Text Mark-up language include which tools?

- (vii) What do you mean by cyber cash?
- (viii) How E-Commerce help companies to maintain better customer Relationship Management?

**Section - B****4 × 8 = 32**

(Short Answer Questions)

**Note:** Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Discuss various dimensions of E-commerce.
- 3) Discuss features and uses of Wireless Access Protocol.
- 4) Write a note on Electronic Data Interchange in India.
- 5) Discuss the concept of E-market. How E-marketing allow to attract customer rapidly?
- 6) What is the logic of web designing?
- 7) What do you mean by E-cash security? How it is ensured?
- 8) Explain 4 pillars of e-governance.
- 9) What do you mean by Cyber Law in India.

**Section - C****2 × 16 = 32**

(Long Answer Questions)

**Note:** Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) What do you mean by E-procurement? What are E-procurement benefits?
  - 11) Discuss online marketing advantages and disadvantages over offline marketing.
  - 12) What are the benefits of e-governance? Do you feel e-governance is a journey and not a destination.
  - 13) What do you mean by digital signature? How authentication of such signature takes place?
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