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MP-101

June - Examination 2017

Master of Business Administration - I Year Examination

Management and Organisational Behaviour Paper - MP-101

Time : 3 Hours]

[Max. Marks :- 80

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A

8 × 2 = 16

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) Explain the following terms within 30 words each:
 - (i) Decision making
 - (ii) Positive Reinforcement
 - (iii) Group Norms
 - (iv) Leadership
 - (v) Motives

- (vi) Organizational Culture
- (vii) Classical theory of management
- (viii) Scalar Chain of Command

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Discuss the impact of Organisational Culture on performance of Employees.
- 3) Discuss normality-abnormality continuum.
- 4) Distinguish between Manager and Leader.
- 5) Discuss important O.D. Interventions.
- 6) Discuss factors influencing perception.
- 7) Distinguish between Need Hierarchy Theory and Two Factor Theory of Motivation.
- 8) What do you mean by work group? Explain.
- 9) Analyse the underline values of O.D.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) Discuss important theories of leadership.
 - 11) Discuss various theories of personality.
 - 12) Examine the problems in effective delegation of Authority and suggest to remove the same.
 - 13) Discuss various types of conflicts and suggest to manage them.
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