

BBA-14

June – Examination 2023

BBA (Part III) Examination

ORGANIZATIONAL BEHAVIOUR

Paper : BBA-14

Time : 3 Hours]

[Maximum Marks : 70

Note :- The question paper is divided into three Sections A, B and C. Write answers as per the given instructions.

Section-A

7×2=14

(Very Short Answer Type Questions)

Note :- Answer all questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 2 marks.

1. (i) Define Perception.
- (ii) What is Reinforcement ?

- (iii) Define Leadership.
- (iv) Define Values.
- (v) What is Negotiation ?
- (vi) What is Culture ?
- (vii) Define Stress.

Section-B **4×7=28**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Each answer should not exceed **200** words. Each question carries 7 marks.

2. Discuss the importance of Individual Behaviour.
3. Explain various types of Personality.
4. What do you understand by levels of Learning ?
5. Discuss the foundation of Group Behaviour.
6. Define various types of Leadership.
7. What is Conflict ? How to prevent it ?
8. Discuss the importance of Powers.
9. Write short note on Organizational Change.

Section-C **2×14=28**

(Long Answer Type Questions)

Note :- Answer any *two* questions. You have to delimit your each answer maximum up to **500** words. Each question carries 14 marks.

10. What is Organizational Behaviour ? Explain various approaches of Organisational Behaviour.
11. Explain various personality theories. How will you integrate various theories to get a satisfactory levels ?
12. Define Job Satisfaction. How can managers enhance the level of Job Satisfaction of their workers ?
13. What is Stress Management ? Explain its importance. How could a manager manage stress in his organization ?