

BBA-14

December - Examination 2025

Bachelor of Business Administration (III Year) Examination

ORGANIZATIONAL BEHAVIOUR

Paper : BBA-14

[Time: 3 Hours]

[Maximum Marks: 70]

Note :- The question paper is divided into three Sections A, B and C. Write answers as per the given instructions.

Section-A

7×2=14

(Very Short Answer Type Questions)

Note :- Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries **2** marks.

1. (i) Define Transformational role.
- (ii) What do you mean by Organization Value System?
- (iii) What is Job Satisfaction?
- (iv) Explain the Concept of Positive Reinforcement.
- (v) Define the term Perception.
- (vi) Explain importance of team working?
- (vii) What do you mean by Classification of Groups?

Section-B

4×7=28

(Short Answer Type Questions)

Note :- Answer **any four** questions. Each answer should not exceed **200** words. Each question carries **7** marks.

2. What do you mean by Personality? Explain various determinants of Personality.
3. Values and attitudes are the foundation for individual differences and help in understanding differences in perception and behaviour of people. Do you agree or disagree with this? Discuss and give your reasons.
4. What do you understand by Group Behaviour? Explain main Factors Influencing Group Dynamics.
5. What do you mean by Learning? State the importance of Learning.
6. Define Politics. How is it different from Power? Explain with example.
7. What is a burnout phenomenon? How can we prevent burnout?
8. What are various leadership styles? Explain.
9. Define Organizational Culture. Trace and explain the various cultural dimensions.

Section-C

2×14=28

(Long Answer Type Questions)

Note :- Answer **any two** questions. You have to delimit your each answer maximum up to **500** words. Each question carries **14** marks.

10. How are OB concepts addressed in management functions, roles and skills?
11. Define leadership as a process of influence. Explain the importance of leadership.
12. What are the components in the process of conflict? Elucidate with example all the five stages of conflict.
13. What do you mean by Personality Traits? Elaborate about the major personality traits showcased by effective managers?
