

MP-402

December – Examination 2021

Master of Business Administration (II Year) Examination

Organisational Development and Training

Paper : MP-402

Time : 1½ Hours]

[Maximum Marks : 80

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

4×4=16

(Very Short Answer Type Questions)

Note :- Answer any *four* questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 4 marks.

1. (i) What do you understand by values in an organization ?
- (ii) What is Team Building ?
- (iii) Define Total Quality Management.
- (iv) What is Role analysis ?
- (v) What is Inter group Intervention ?
- (vi) Why is organizational restructuring necessary? Write two reasons.
- (vii) What is Employee participation ?
- (viii) What do you mean by Training Need Assessment ?
4. Explain the various types of Individual Interventions.
5. According to you which type of team is best suited for Indian Organizations and why ?
6. What is employee involvement ? How does it lead to higher productivity ?
7. Explain the process of Survey Feedback.
8. "A successful manager must be a change harbinger." Comment.
9. Write an essay on "Developing a Training Programme".

Section-B **4×16=64**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Answer should not exceed **200** words. Each question carries 16 marks.

2. Explain the key characteristics of organization development.
3. Explain organization development interventions. Why organization development interventions are designed ?