

MP-109/MP-204 (Old)
December – Examination 2021
Master of Business Administration
(I Year) Examination
Operations Management
Paper : MP-109/MP-204 (Old)

Time : 1½ Hours]

[Maximum Marks : 80

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

4×4=16

(Very Short Answer Type Questions)

Note :- Answer any *four* questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 4 marks.

1. (i) Define Facility Location.
- (ii) What is Idea Screening ?
- (iii) What do you mean by Process Planning ?
- (iv) What do you mean by Job Enrichment ?
- (v) Write the names of any *two* Work Measurement Techniques.
- (vi) What is EOQ ?
- (vii) What do you mean by Materials Requirement Planning ?
- (viii) What is Dependent Demand ?

Section-B **4×16=64**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Answer should not exceed **200** words. Each question carries 16 marks.

2. Explain the role and responsibilities of Operations Manager.
3. How does location decision affect overall profitability of any organization ? Explain.

4. What are the factors which affect Job Design ? Explain.
5. What is method study ? How are flow process charts and diagrams helpful in method study ?
6. “There are two extreme dangerous situations that management should avoid in controlling inventories.” Explain.
7. What do you understand by Supply Change Management ? What are the elements of SCM ?
8. “Quality should be aimed at the needs of the consumer, present and future.” Explain and also put light on the evolution of TQM.
9. What is Six Sigma ? Explain roles that are used in the Six Sigma Methodology.