

MP-101

December – Examination 2021

Master of Business Administration (I Year) Examination

Management and Organizational Behaviour
Paper : MP-101

Time : 1½ Hours]

[Maximum Marks : 80

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

4×4=16

(Very Short Answer Type Questions)

Note :- Answer any *four* questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 4 marks.

1. (i) What is 'Diagnostic Skills' of a manager ?
- (ii) Define Planning.

- (iii) What do you mean by Decentralization of Authority ?
- (iv) Describe any *two* types of control.
- (v) What do you mean by Personality ?
- (vi) What do you mean by Experiential Learning ?
- (vii) What do you mean by Socialization ?
- (viii) Define Motivation.

Section-B **4×16=64**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Answer should not exceed **200** words. Each question carries 16 marks.

- 2. Describe the various roles of a manager prescribed by Henry Mintzberg.
- 3. Do you think that the principles of organisations are still relevant in the modern day organisations ? Discuss.
- 4. Describe fully the steps in decision-making process.

- 5. Explain the factors affecting organisation structure.
- 6. What are the challenges and opportunities faced by managers using OB concepts ?
- 7. Describe the inherited characteristics of behaviour. Do you believe that these characteristics can be changed or modified ? Give reasons.
- 8. What is Perception ? Discuss the factors influencing perception in an organizational setting.
- 9. What do you mean by conflict ? Explain conflict management process.