MP-605

December - Examination 2020

Master of Business Administration (II Year) Examination

Sales and Logistics Management
Paper: MP-605

Time: 2 Hours]

[Maximum Marks : 80

Note: The question paper is divided into two Sections

A and B. Write answers as per the given instructions.

Section-A

 $8 \times 2 = 16$

(Very Short Answer Type Questions)

Note:— Answer all questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to 30 words. Each question carries 2 marks.

(1) **534** Turn Over

- 1. Explain the following concepts:
 - (i) Sales Management
 - (ii) Sales Quota
 - (iii) Sales Force
 - (iv) Channel Intermediaries
 - (v) Channel Control
 - (vi) Inventory Control
 - (vii) Channel Management
 - (viii) Physical Distribution

Section-B

4×16=64

(Short Answer Type Questions)

- **Note**: Answer any *four* questions. Answer should not exceed **200** words. Each question carries 16 marks.
- 2. Explain the forms of sales organization.
- 3. Discuss the process of personal selling.
- 4. Examine the methods of allocation of sales territory.

- 5. Examine the methods of training for sales force.
- 6. Discuss the mechanism for order processing.
- 7. Prepare a Channel Control System of a Firm.
- 8. Discuss the compensation plan for sales force.
- 9. Prepare a Channel Information System for a firm.