

MP-402

December – Examination 2020

Master of Business Administration (IInd Year) Examination

Organisational Development and Training

Paper : MP-402

Time : 2 Hours]

[Maximum Marks : 80

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

8×2=16

(Very Short Answer Type Questions)

Note :- Answer any *eight* questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto **30** words. Each question carries 2 marks.

1. Explain the following terms within **30** words each (any *eight*):
 - (i) Self-Managed Teams
 - (ii) Interventions
 - (iii) Work-redesign
 - (iv) T group training
 - (v) Managerial development
 - (vi) Downsizing, Restructuring
 - (vii) Managerial grid
 - (viii) Techno-structural Interventions
 - (ix) Reaction level evaluation of training.

Section-B **4×16=64**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Each answer should not exceed **200** words. Each question carries 16 marks.

2. Write a short note on Force-field Analysis.
3. Explain the Kirkpatrick model of training evaluation.

4. Explain the various steps involved in Action Research Model in OD.
5. What are the various forces responsible for change in an organization ?
6. Write a note on Transactional and Transformational Change.
7. Explain the stages of group formation.
8. Explain change agent as facilitator, initiator, and catalyst.
9. What are assessment centers ? What are their functions ? Explain.