

BBA-14
December – Examination 2020
BBA (Part III) Examination
Organizational Behaviour
Paper : BBA-14

Time : 2 Hours]

[Maximum Marks : 70

Note :- The question paper is divided into two Sections A and B. Write answers as per the given instructions.

Section-A

7×2=14

(Very Short Answer Type Questions)

Note :- Answer all questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to **30** words. Each question carries 2 marks.

1. (i) What is Individual Behaviour ?

- (ii) What do you mean by Personality Traits ?
- (iii) What is Leadership ?
- (iv) Define Attitude.
- (v) What is Conflict Management ?
- (vi) Write *two* reasons of organisation wide stress.
- (vii) What do you mean by Mentoring ?

Section-B **4×14=56**

(Short Answer Type Questions)

Note :- Answer any *four* questions. Answer should not exceed **200** words. Each question carries 14 marks.

- 2. Explain the various principles of Learning.
- 3. Explain the various steps in behaviour modification.
- 4. Explain the various reasons of organizational politics.
- 5. Discuss the *five* stages of group development.
- 6. Discuss the various types of power.

- 7. Explain advantages and disadvantages of conflict for an organisation.
- 8. Discuss the various types of power.
- 9. How attitude is formed ?