

MP-402(New)

December - Examination 2019

**Master of Business Administration - II Year
Examination****Organisational Development and Training****Paper - MP-402(New)****Time : 3 Hours]****[Max. Marks :- 80**

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A**8 × 2 = 16****(Very Short Answer Questions)**

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

1. Explain the following terms within 30 words each :
 - i. Organizational effectiveness
 - ii. Team
 - iii. Management by objectives
 - iv. Job redesign
 - v. T Group Training
 - vi. Organizational Restructuring
 - vii. Action Research
 - viii. Coaching

Section - B $4 \times 8 = 32$ **(Short Answer Questions)**

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

2. Discuss the methods for Coaching.
3. Discuss the process of developing a training programme.
4. Discuss the guidelines for evaluating OD interventions.
5. Distinguish between internal and external consultancy.
6. Analyse the competencies of OD consultants.
7. Explain the concept of Parallel Learning Structure.
8. Enumerate behavioural approaches to OD for long lasting effective change in organizations.
9. Discuss the concept of performance management system.

Section - C $2 \times 16 = 32$ **(Long Answer Questions)**

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

10. Describe the human performance technology model.
11. Analyze various types of individual Interventions.
12. Discuss different techniques for on the job training.
13. Discuss the role of a change agent for organizational development.