

**MP-203(Old)/MP-108**

December - Examination 2019

**Master of Business Administration - I Year  
Examination****Human Resource Management****Paper - MP-203(Old)/MP-108****Time : 3 Hours ]****[ Max. Marks :- 80**

**Note:** The question paper is divided into three sections A, B and C. Write answers as per given instructions.

**Section - A****8 × 2 = 16****(Very Short Answer Questions)**

**Note:** Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1 Explain the following terms within 30 words each :
  - i. 360 degree feedback
  - ii. Job Satisfaction
  - iii. HR Research
  - iv. Social Security
  - v. Occupational Safety
  - vi. Collective bargaining.

- vii. Grievance
- viii. Spiritual Capital.

**Section - B****4 × 8 = 32****(Short Answer Questions)**

**Note:** Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

2. Describe the operative functions of HR Manager.
3. Explain the process of collective bargaining.
4. Describe the process of Disciplinary Action.
5. Explain the models of Social Security.
6. Explain the process of Job analysis.
7. Explain the objectives of performance appraisal.
8. Describe the importance of human resource research.
9. Explain the process of induction.

**Section - C****2 × 16 = 32****(Long Answer Questions)**

**Note:** Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

10. Examine the scope of human resource management.
11. Examine different methods of job evaluation.
12. Examine the status of Trade Unionism in India.
13. Explain the measures of Social Securities in India.