

MP-402(New)

December - Examination 2018

**Master of Business Administration - II Year
Examination****Organisational Development and Training****Paper - MP-402(New)****Time : 3 Hours]****[Max. Marks :- 80**

Note: The question paper is divided into three sections A, B and C.
Write answers as per the given instructions.

Section - A**8 × 2 = 16**

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum up to 30 words. Each question carries 2 marks.

- 1) Explain the following terms within 30 words each:
 - (i) Job Enrichment
 - (ii) Job Engineering
 - (iii) Quality Circle
 - (iv) Role Analysis
 - (v) Coaching
 - (vi) Process Consultation
 - (vii) Quality of Work Life
 - (viii) Employee Empowerment

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Elaborate the Socio-technical System in O.D.
- 3) Discuss the role of teams in organizational effectiveness.
- 4) Discuss important interventions for team development.
- 5) Describe the core job dimensions that affect motivation and satisfaction.
- 6) Discuss the process of organizational mirroring.
- 7) Analyze the client - consultant relationship for O.D. activity.
- 8) Describe the essential skills needed in Change Agents.
- 9) Discuss the competencies of an O.D. Facilitator.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum up to 500 words. Each question carries 16 marks.

- 10) Discuss various models for organizational development.
- 11) Elaborate the concept of Parallel Learning Structures.
- 12) Examine the contributions of behavioral psychologists for bringing change in an Organization.
- 13) Mention the steps to implement empowerment at the workplace.