

MP-402 (New)

December - Examination 2017

**Master of Business Administration - II Year
Examination****Organisational Development and Training****Paper - MP-402 (New)****Time : 3 Hours]****[Max. Marks :- 80**

Note: The question paper is divided into three sections A, B and C.
Write answers as per given instructions.

Section - A**8 × 2 = 16**

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) Define the following in 30 words each :-
- (i) Interventions.
 - (ii) Work Teams.
 - (iii) Inter-Group Interventions.
 - (iv) Action Research.

- (v) Behavioural Science.
- (vi) Change Agent.
- (vii) Learning Structure.
- (viii) Training.

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Explain the objectives of OD programmes.
- 3) Point out steps involved in OD process.
- 4) Discuss the rationale of individual interventions.
- 5) How inter-group interventions help in improving group performance? Discuss.
- 6) Discuss objectives of organizational restructuring.
- 7) Discuss in brief the working of parallel learning structures.
- 8) How OD interventions improve organizational performance? Discuss.
- 9) Explain in brief Training Need Assessment Methods.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) Explain organizational development interventions, classifications and its implications in brief.
 - 11) Discuss the system model of action research process.
 - 12) “Government Sectors should focus more on organizational development motives rather than private sector to have a competitive future”. Discuss your stand on the statement.
 - 13) Discuss the planned change process and how change agents may facilitate it?
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