

045

MP-101

December - Examination 2017

Master of Business Administration - I Year Examination

Management and Organisational Behaviour

Paper - MP-101

Time : 3 Hours]

[Max. Marks :- 80

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A

8 × 2 = 16

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) Management.
- (ii) Human Relations Approach
- (iii) Operational Control
- (iv) Organisational Culture
- (v) Conflict
- (vi) Perception
- (vii) Stress
- (viii) Decision Making

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) Discuss the principles of Scientific Management.
- 3) Is management a profession? Explain.
- 4) Explain Classical Conditioning Theory of Learning.
- 5) Discuss the concept of values in Management.
- 6) Discuss the process of Management Control System.
- 7) Discuss important Leadership Style of Managers.
- 8) Distinguish between American and Japanese Management.
- 9) What do you mean by Group Dynamics? Explain.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) "Management is an all Pervasive Activity". Explain and describe the scope of Management.
- 11) Discuss important theories of Management.
- 12) Discuss important theories of Motivation.
- 13) What are the causes of Stress? Suggest the coping strategies for Managing Stress.