

BBA-14

December - Examination 2017

BBA Pt. III Examination**Organizational Behaviour****Paper - BBA-14****Time : 3 Hours]****[Max. Marks :- 80**

Note: The question paper is divided into three sections A, B and C. Write answers as per given instructions.

Section - A**8 × 2 = 16**

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) What is individual decision making?
- (ii) What do you mean by perception?
- (iii) What is Behaviour modification?
- (iv) What do you mean by Self - Monitoring?
- (v) What do you mean by Group Decision Making?
- (vi) Define Values.
- (vii) What do you mean by Job Satisfaction?
- (viii) What do you mean by Conflict Management?

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) What are the four basic approaches of organizational behaviour?
- 3) Explain the factors affecting the perception.
- 4) Elaborate about the major five personality traits of an effective managers.
- 5) Discuss the five stages of group development?
- 6) Explain in detail the advantages and disadvantages of group decision making process?
- 7) Discuss the different types of teams in detail.
- 8) Discuss the various types of power.
- 9) Explain advantages and disadvantages of conflict for an organization.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) In your opinion how important a determinant is leadership style of individual behaviour? Discuss the various types of leadership styles and their impact on followers or subordinates. Which style would you adopt as manager?
- 11) What are the various personality theories? How will you integrate various theories to get a satisfactory theory of personality?
- 12) What are the various personality theories? Differentiate between Great Man's Theory and Trait theory.
- 13) Define the term attitude. What are the various sources and types of attitude?
