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## MP-101

December - Examination 2016

### Master of Business Administration - I Year Examination

### Management and Organisational Behaviour

### Paper - MP-101

Time : 3 Hours ]

[ Max. Marks :- 80

**Note:** The question paper is divided into three sections A, B and C. Write answers as per given instructions.

#### Section - A

8 × 2 = 16

(Very Short Answer Questions)

**Note:** Answer **all** the questions within a limit of 30 words in each.

- 1) Explain the following terms :
  - (i) Scientific Management
  - (ii) Community Organisation
  - (iii) Scalar chain of command
  - (iv) Programmed Decision
  - (v) Perception
  - (vi) Group cohesiveness
  - (vii) Organisational culture
  - (viii) Group norms

**Section - B****4 × 8 = 32**

(Short Answer Questions)

**Note:** Answer **any four** questions within 200 words in each.

- 2) "Management is an Art and Science both" comment.
- 3) What is contingency theory of management?
- 4) Examine underlying values of O.D.
- 5) Distinguish American and Japanese management cultures.
- 6) Describe the factors affecting organisational structure.
- 7) Describe the causes of Social Loafing.
- 8) Explain Double Loop Theory of experiential learning.
- 9) Discuss the causes of stress.

**Section - C****2 × 16 = 32**

(Long Answer Questions)

**Note:** Answer **any two** questions. Within a limit of 500 words in each.

- 10) Management is universal in nature. How? Explain.
  - 11) Describe important leadership styles and suggest which is the most effective and why?
  - 12) Describe O.D. Interventions related to people in organisation.
  - 13) What is the strategy for various types of conflicts in an organisation.
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