

PGDTH - 05

December - Examination 2015

PGDTH Examination

Human Resource Management

Paper - PGDTH - 05

Time : 3 Hours]

[Max. Marks :- 100

Note : The question paper is divided into three sections A, B, and C. Write answer as per given instructions.

Section - A

10 x 2 = 20

(Very Short Answer Questions)

Note : Attempt all the questions within a limit of 30 words.

- 1) Define the following :-
- (i) Recruitment
 - (ii) Human Resource planning
 - (iii) Induction
 - (iv) Trade Union
 - (v) Retrenchment

- (vi) Theory X
- (vii) Collective Bargaining
- (viii) Industrial Relations
- (ix) Theory Y
- (x) Conflict

Section - B

4 x 10 = 40

(Short Answer Questions)

Note : Answer any four questions within 200 words of each.

- 2) What is Trade Union? What is the role of Trade Union?
- 3) Explain human resource development in India.
- 4) What are the functions and operations of a Personnel office?
- 5) Explain Job description, analysis and evaluation in detail.
- 6) Explain collective bargaining with the help of importance.
- 7) Explain suspension, dismissal and retrenchment in detail.
- 8) What is the difference between training and development?
Why training programmes are important for human resource?
- 9) What do you mean by career planning? What is its importance?

Section - C

2 x 20 = 40

(Long Answer Questions)

Note : Answer any two questions within 500 words of each.

10) Write short notes on :-

- (i) Workers' participation
- (ii) Employers' Association

11) What are the tools to resolve Industrial conflict? Explain in detail.

12) What is the process of selection of human resource in organization? Explain in detail.

13) Write short notes on :-

- (i) Employee grievance handling
- (ii) Motivation theory
