

045

MP-101

December - Examination 2015

Management Examination

Management and Organisational Behaviour

Paper - MP-101

Time : 3 Hours]

[Max. Marks :- 80

Note: The question paper is divided into three sections A, B and C.

Section - A

8 x 2 = 16

Note: Answer all questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) Define management.
- (ii) What is decision-making?
- (iii) Explain delegation of authority.
- (iv) Define organizational behaviour.
- (v) What do you understand by the term values?
- (vi) What is motivation?
- (vii) Explain the term conflict.
- (viii) Define organisational culture.

Section - B

4 x 8 = 32

Note: Answer any four questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) "Management is both - science and art". Describe.
- 3) Discuss in brief the evolution of management thought.
- 4) Discuss the main principles of organisation.
- 5) Describe the process of control.
- 6) Explain the Freud theory of personality.
- 7) What do you understand by perception? Discuss the various factors influencing perception.
- 8) Describe the qualities of an effective leader.
- 9) Define the term organisational development. Discuss the characteristics of organisational development.

Section - C

2 x 16 = 32

Note: Answer any two questions. You have to delimit your answer maximum upto 500 words. Each question carries 16 marks.

- 10) Describe the important components of planning. Also justify their use in organisation.
- 11) What do you understand by attitudes? Discuss the various techniques used for measurement of attitudes.
- 12) What do you understand by group? Why groups are formed?
- 13) What do you understand by employee stress? Discuss the various potential sources of stress.