## **BHHM-09**

# December - Examination 2015

# BHHM Examination Housekeeping Operations Paper - BHHM-09

Time: 3 Hours [ Max. Marks:- 100

**Note:** The question paper is divided into three sections A, B and C. Write answers as per given instructions.

### Section - A

 $10 \times 2 = 20$ 

(Very Short Answer Questions)

**Note:** Answer all questions. As per the nature of the question delimit your answer in one word, one sentence or maximum upto 30 words. Each question carries 2 marks.

- 1) (i) What is Bath Linen?
  - (ii) What is LPG?
  - (iii) What is water pollution?
  - (iv) What is fabric softener?
  - (v) What is smoke detector?
  - (vi) What is MCB fuse?

- (vii) What is the main activity carried out in sewing room of a hotel?
- (viii) Name two commonly used styles of flower arrangement.
- (ix) What is rinsing?
- (x) What is spot lighting?

### Section - B

 $4 \times 10 = 40$ 

(Short Answer Questions)

**Note:** Answer any four questions. Each answer should not exceed 200 words. Each question carries 10 marks.

- 2) Explain the process of stain removal from restaurant linen.
- 3) Discuss the selection criteria of hotel staff uniforms.
- 4) What are the various types of fuels used in a hotel?
- 5) 'Electricity is the cleanest form of energy'. Justify this statement.
- 6) Draw a neat diagram of soda-acid fire extinguisher.
- 7) Explain the three factor that help to start a fire.
- 8) Explain the safety precautions taken while working with an LPG gadget in the kitchen.
- 9) What are the various types of fuses?

### Section - C

 $2 \times 20 = 40$ 

(Long Answer Questions)

**Note:** Answer any two questions. You have to delimit your each answer maximum upto 500 words. Each question carries 20 marks.

- 10) What is a 'Load Calculation'? Calculated 'Electrical Load' of a standard guest room of a hotel.
- 11) Explain each class of fire. Which fire extinguisher is suitable for each, and why?
- 12) Explain each type of lighting according to their need.
- 13) Explain the principles of air-conditioning with the help of a diagram of a window-unit AC.

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